



Mercedes-Benz

Ann Arbor Technology Center

Mercedes-Benz Research &
Development North America, Inc.

Emission Test Program: **Frequently Asked Questions**

Why?

The United States Environmental Protection Agency (USEPA) requires automotive manufacturers to perform emission tests on vehicles owned and operated in real world conditions. The USEPA named this Compliance Assurance Program "CAP2000" because it was adopted and implemented in the year 2000. Additional information can be found at <http://www.mbrdna.com/divisions/test-regulatory-affairs> and <http://www.epa.gov/otaq/regs/ld-hwy/cap2000/f99005.pdf>.

Where is the testing conducted?

Testing takes place at Mercedes-Benz Research & Development North America, Inc. at the Tech Center in Ann Arbor, MI. This lab is within close proximity to the USEPA National Fuel Economy Vehicle Laboratory. For our high altitude customers, we will perform all tests at SGS Environmental Testing Corporation in Aurora, CO.

How long will the vehicle be tested?

Each vehicle will be at our facility for an estimated time of 2-3 weeks. Tests are performed in short intervals, and only 200 miles or less are typically put on the vehicle over the duration of testing.

Will the vehicle be driven indoors or outdoors? What will be done with my vehicle?

The testing will be performed inside the facility in environmentally controlled testing chambers. The vehicle is driven on a dynamometer, which is essentially a treadmill for vehicles. The dynamometer simulates the conditions of real-world driving such as wind resistance and road friction. The tests are conducted at normal driving speeds and with typical driving behavior to best simulate the actual emissions output of real-world driving. A similar process is used to certify all Mercedes-Benz vehicles for emissions in North America before each vehicle is sold.

What kind of loaner vehicle will I be provided?

Depending on availability, we will provide you with a comparable current model year Mercedes-Benz vehicle. Our diverse fleet features many different body styles, options, premium packages, and powertrain variations.

What happens if I sell/do not have my vehicle? Should I still send in my response card?

If the vehicle is sold before you enroll in the program, please indicate that your vehicle is sold on the response card and mail it back using the response envelope. In an effort to maintain accurate and up-to-date customer records, we rely on your feedback. EVERY response is important.

How will the gift card incentive be presented to me?

We will present you a VISA Gift Card at the time we return your vehicle to you. Under long distance circumstances, we may send your gift card via FedEx overnight delivery.

All gift card incentives exceeding \$600 will require the completion of a W-9 form **before the presentation of a gift card**. A 1099 form will be sent to you at the end of the year for tax purposes. If you do not wish to complete the W-9 form, your gift card will be \$500.

Thanks again for your support! We appreciate the time and effort you put into considering our program. The support from customers like you allows Mercedes-Benz to produce cleaner, more efficient automobiles for the future.

Further questions can be directed to our Customer Assistance Center at 1-800-367-6372 or locally at 734-997-2041.

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